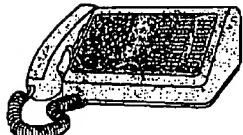


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| Our Ref.: | FIS909239US1/IBMF100268000 | U.S. Serial No.: | 09/539,859 |
| Fax No. Called: | (703) 872-9306 | Filed: | March 30, 2000 |
| Please Deliver To: | Examiner Chuck O. Kendall Art Unit 2122 | | |
| From: | Peter W. Peterson Reg. No.: 31,867 | | |
| Date: | November 30, 2004 | Time: | |

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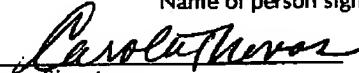
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | | |
|--------------|-----------------------------------|-------------|-------------------|
| INVENTOR: | Paul Kuprionas |) EXAMINER: | Chuck O. Kendall |
| | |) | |
| SERIAL NO.: | 09/539,859 |) ART UNIT: | 2122 |
| | |) | |
| FILING DATE: | March 30, 2000 |) DATE: | November 29, 2004 |
| | |) | |
| FOR: | LICENSED APPLICATION INSTALLER |) | |

SECOND AMENDMENT AFTER FINAL REJECTION

Commissioner of Patents
Mail Stop AF
P. O. Box 1450
Alexandria, VA 22313-1450

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|---|-------------------|
| CERTIFICATE OF FACSIMILE | |
| I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents on the date shown below. | |
| <u>Carol M. Thomas</u> | |
| Name of person signing certificate | |
|  | November 29, 2004 |
| Signature | Date |

Dear Sir:

Responsive to the Final Rejection Office Action mailed June 30, 2004 and the Advisory Action mailed November 15, 2004, please reconsider the above-identified application in view of the following amendments and remarks.